



THE ACADEMY OF
GYMNASTICS

1 Harbourmead, Harbour Road

Portishead Bristol BS20 7AY

Tel: 01275 840077

Website: www.thegymacademy.co.uk

Email: admin@thegymacademy.co.uk

Inspiring Children

CODE OF CONDUCT FOR PARENTS/GUARDIANS

The Academy is fully committed to safeguarding and promoting the well-being of all its members. The club believes that it is important that all members, coaches, administrators and parents associated with the club should, at all times, show respect and understanding for the welfare of others. Members are encouraged, therefore, to be open at all times and to share any concerns or complaints that they may have with either the Club manager or Welfare Officer. We would ask you all to note the following:

- Encourage your child to learn the rules and participate within them
- Ensure that your child attends on time and always collect your child promptly at the end of a session. If delayed for any reason, please contact us on admin@thegymacademy.co.uk or 01275 840077 (please see separate Dispersal Policy)
- Ensure that your child is appropriately dressed for the activity and has plenty to drink
- Ensure the Club has up to date emergency contact details e.g. address, e-mail address, and telephone numbers
- Keep the club informed if your child is ill or unable to attend sessions and follow the sickness policy
- Set a good example by recognising good sportsmanship and applauding the good performance and effort of all
- Endeavour to establish good communications with coaches and officials for the benefit of all. Any queries or questions should be dealt with at a mutually agreed time – during a training session is unlikely to be appropriate
- Please share any complaints, concerns or queries about any aspect of the club with the Club Manager/relevant channels and not the individual coaches
- Use correct and appropriate language at all times. We will not tolerate physical or verbal abuse to our staff at any time

ACADEMY OF GYMNASTICS CLUB LTD Private company Ltd by Guarantee

Registered in England & Wales – Company Number 04454506

Registered address – 1 Harbourmead, Harbour Road, Portishead, BS207AY



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- You have agreed and should familiarize yourself with our Billing Authorization Policy
- Do not communicate with your child during the session (unless it is an emergency), or attempt to coach from the viewing area. This can cause a break in concentration and increase the risk of injury
- Never force your child to take part in sport
- Ensure your child has any relevant medication with them at each session e.g. inhaler and their medical information stored on the Portal is up to date
- Always come into the Club to bring your child to sessions and to collect them afterwards. Children should not be left alone in the car park or be collected from the car park, unless we receive instruction as per Dispersal Policy. ***Note Sep 2020** During COVID, please follow the latest dispersal and collection guidelines on our website/portal*
- Ensure that any other children accompanying you while you are at the club are supervised and safe, children should not be allowed to run about the waiting area or be alone in the garden area
- Support your child's involvement and help them to enjoy their sport
- No photography or videoing is permitted during the session
- Parents who do not comply with the Code of Conduct will be reminded of the behavior required by the Academy. In certain circumstances, or in the event of repeated infringement of the Code of Conduct, members may be required to leave the Club and there will be no refund of fees paid.

Club Manager - Olivia@thegymacademy.co.uk

Youth Mental Health First Aider – Jeff@thegymacademy.co.uk

Welfare Officer - tracymatthews@live.co.uk

Reviewed Aug 2021

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